



### OUR TEAM

Dr. Wilkinson is a 1986 graduate of Auburn University's College of Veterinary Medicine and opened the Heart of Florida Animal Hospital in January of 1987.

Our experienced and friendly staff are dedicated to providing excellence in veterinary medicine with compassionate care. We know how important your pet's health and happiness are to you, because we all have pets, too! We invite you to allow us to become your partner on providing the finest in health care for your pet.

*"The care and well being of  
your pets, our patients,  
is our utmost concern"*

### HOURS/APPOINTMENTS

Monday - Friday: 8:00 A.M. to 5:00 P.M.  
Saturday: 8:00 A.M. to 12:00 P.M.  
Closed Sunday  
\*Early Morning Drop-Off: 7:30 A.M.

To allow ample time for all patients and scheduled surgical procedures we operate primarily by appointment, but we will make every effort to work in walk-ins. Like humans, pets do not synchronize their illnesses with an appointment book. We make a sincere attempt to see each client on time and a phone call is appreciated by all if an appointment needs to be rescheduled.

### THE PET RESORT

The Pet Resort is an extension of the Heart of Florida Animal Hospital that provides your pet with a comfortable, caring, and safe place to board your pet. Our boarding services offer our clients' peace of mind because we are able to monitor your pet for any medical problems that may arise while you are away, and we can provide medical treatment quickly if it becomes necessary. It is staffed by veterinary trained attendants that provide superior service to those of any regular kennel.

Our veterinary boarding facility provides:

- Separate dog and cat boarding
- 4' x 6' and 4' x 12' runs for dogs
- Spacious cat condos/cages with perches
- Suites for pets staying together from the same family
- Fenced outdoor exercise areas for dogs
- Comfy pet cots
- Medication Administered
- Fully Climate Controlled - heating and air conditioning for winter and summer comfort
- Electronically monitored with alarm, fire, smoke, and burglar protection
- Open and airy facility with attention to cleanliness and disinfecting
- Tours are welcome

All of our pet boarding guests are required to be up to date on vaccinations (including Bordetella), be free of external parasites, and have a current negative fecal analysis.



# Heart of Florida

Animal Hospital and Pet Resort



## PROVIDING THE FINEST HEALTH CARE FOR YOUR PET

General Surgery - Laser Surgery  
Spaying - Neutering - De-Clawing - Microchipping  
Hospitalization - Intensive Care/Oxygen Unit  
Automatic Power Back-Up with Industrial Generator  
Ultrasound - Endoscopy - EKG  
Full In-House Laboratory and Radiology for Quick Diagnosis  
Dentistry - Dermatology/Allergies  
Vaccinations - Flea Control - Nutritional Counseling  
Geriatrics - Pain Management  
Pharmacy On Site & Online  
Pet Resort with Boarding - Bathing - Nail Trims - Flea Treatments

### Contact Us:

#### Heart of Florida Animal Hospital

14 Kentucky Street & Hwy. 17-92 West  
Haines City, FL 33844  
(863) 421 - 2338

#### The Pet Resort

40 Kentucky Street  
Haines City, Florida 33844  
(863) 422 - 0210



[www.HOFAH.com](http://www.HOFAH.com)



## About Our Services

### WELLNESS/VACCINATIONS

Keeping your pets healthy is important to us, and regular wellness examinations are the foundation to helping them live longer, healthier, happier lives. Wellness care covers far more than vaccinations; it also includes preventative healthcare such as heartworm and intestinal parasite testing, nose-to-tail exams, and comprehensive evaluations of overall health. Dramatic changes in a pet's health can occur in a very short period of time because pets can age up to seven times faster than we do. By age two, most pets have reached adulthood. Wellness exams allow us to screen for and treat underlying medical conditions early. This can help your pet live a long and healthy life.

### PHARMACY

Our extensive pharmacy allows us to accurately and efficiently dispense medications appropriate for your pet's medical needs. If you prefer the convenience of shopping from home, visit our online pet store and pharmacy, accessible on our website.

### DENTISTRY

Periodontal disease is the most common ailment found in dogs and cats over four years old. It can lead to pain and tooth loss, and the resulting bacteria can spread throughout the body and damage the heart, lungs, kidneys and liver. Our dental services include teeth cleaning and polishing, digital dental x-rays, tooth extractions and oral surgery.



### SURGERY/HOSPITALIZATION

We perform many surgical procedures at our hospital, including routine spay and neuters, soft tissue surgeries, and orthopedic surgeries. Our surgical suite includes laser surgery technology, heated surgery tables and advanced anesthetic monitors that measure heart and respiratory rates, oxygen levels, body temperature and heart rhythm. By using a laser scalpel instead of a metal blade during surgery, the risk of infection is lessened, bleeding is reduced, and pain and swelling are significantly shortened. This means your pet will be back on their feet and feeling better in no time. In addition, we have an isolation area where pets with contagious illnesses can be treated safely away from other patients.

### PAIN MANAGEMENT

Your pet's comfort and well-being are very important to us. We provide a variety of pain control options tailored to the individual pet's needs. We utilize various medications, including anti-inflammatories and narcotics to keep your pet comfortable.

### DIAGNOSTIC TESTING

We are proud of our commitment to high quality care and have developed a diagnostic department that includes digital radiography, ultrasound, and electrocardiography (ECG). Our complete in-house laboratory is capable of performing many tests, including blood counts and chemistries, endocrine testing, blood gas analysis and microscopic evaluations. These services are complemented by additional outside laboratories and telemedicine consultations with specialists nationwide.



### PET FOOD AND SUPPLIES

For your convenience, we carry a selection of the following professional pet food and supplies:

- Food & Nutritional Supplements
- Flea Control Products ( for pet & home )
- Vitamins, Shampoos, Grooming Aids & Many Other Pet Supplies

We will be glad to consult with you regarding the best dietary requirements for your pet's particular needs.

### EMERGENCY SERVICE

Emergency on call service is available for established clients until 8 P.M. Monday thru Friday, until 4 P.M. on Saturday, and until 12 P.M. on Sunday. We will make every effort to respond quickly to your call for help. However, should the doctor be unable to contact you promptly or in the event that your pet needs emergency care during the hours we are not available, you will be referred to Veterinary Healthcare Associates 24 Hour Emergency Care in Winter Haven, FL (863) 324-3340; or to Veterinary Emergency Clinic of Central Florida in South Orlando (407) 438-4449.

### PAYMENTS/FEES

Payment is expected at the time services are rendered. We accept cash checks and all major credit/debit cards. To provide you with a payment plan option, we offer CareCredit, which has a 6 month interest free payment plan and many other payment options for those who qualify.