

## BATHS, FLEA TREATMENTS & BOARDING

We require every pet to have a flea treatment upon admission and all dogs to have a bath before it goes home for several important reasons:

1. Even though our runs are cleaned numerous times daily, it is impossible to keep your dog from occasionally dirtying his feet and coat. All active dogs like to run, jump and bark at their neighbors. We feel this activity gives them needed exercise, eliminates boredom, stimulates their appetite, and keeps them from pining their time away. It also gets them dirty! We also take each pet outside individually two to three times a day. Active pets also have a tendency to spill their food and water which makes it difficult to keep the run and the pet clean. Also, anxious pets experiencing separation anxiety tend to bark a lot, therefore drooling on their face and chest. All of these behaviors can make the pet dirty and smelly. When your pet jumps into your car for the happy ride home, we want him to be clean and sweet-smelling when he climbs all over you. Our boarding facility is temperature controlled and we use high speed dryers to make sure they are not exposed to cold drafts while they are drying. For any pet picked up prior to the specified pick-up date where we are not notified with enough time to provide bathing service at the time of the pet's discharge, the pet may be returned to the Pet Resort within 3 days for the bath service to be done at the reduced fee.
2. We also treat each pet for fleas. Unless a pet is terribly infested, you do not notice fleas or ticks readily. He could come in to us with these pests without your noticing. Also, many dogs and cats come through our lobby and parking lot and although we constantly treat these areas for external parasites we can not always control it. In any event, we want to take every precaution to eliminate flea problems. One important fact about fleas is that the flea is an intermediate host for tapeworms. Please don't ask for an exception to this rule. This can not be waived unless your veterinarian provides verification that the flea treatment might harm your pet's health.

Our intent is to provide a SERVICE to you and your pet. For this reason alone, we are charging a minimal fee to cover the cost. A clean dog stays healthy. According to the American Boarding Kennels Association, the most common objection/complaint to boarding kennels is "my pet came home dirty, smelly and with fleas." Therefore, we are making an earnest effort to eliminate these objections.

**BATH AT DISCHARGE WAIVER** – I acknowledge that I have been informed and a bath at discharge has been recommended for my dog(s). I hereby decline to have this bath before my dog is discharged and I agree to hold the Pet Resort harmless and will not complain if my dog is smelly and dirty.

Dog(s) Names \_\_\_\_\_ Date \_\_\_\_\_

# The Pet Resort

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The Pet Resort at the Heart of Florida Animal Hospital deals honestly, fairly and respectfully with the public and will put the welfare of our boarders and service to our customers above personal gain. I have been informed that all animals can from time to time carry and transmit diseases and that these viruses, bacteria and parasites may be undetectable in what appears to be a healthy animal. I also understand that there will be no person present overnight. The Pet Resort at the Heart of Florida Animal Hospital cannot guarantee the health of any animal, but pledges to give appropriate care to all boarded pets. I understand and agree to assume the risks of boarding and hold the Pet Resort / Heart of Florida Animal Hospital harmless for illnesses / conditions that are unavoidable in boarding environments.

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Printed Name of Owner

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Signature of Owner

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Date

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